**Use Case – Fully Dressed (Get Information)**

**Primary Actor:** Cashier

**Stakeholders and interests:**

Customer

* Person wants to buy a dream car for himself/herself.

Manager

* Person that can give to customer the final price and solve any unusual problem

Cashier

* Person that make a payment and give the receipt, and one also act as front desk receptionist and answer telephones.

**Precondition:** The phone in the car dealers is working, and customer wants to buy a car

**Postcondition:** Customer gets all the information she/he needs for car dealers

**Main success scenario:**

1. Customer calls the car dealers to get information (cars with reduction)
2. Cashier pick up the phone
3. Customer asks questions such as, what’s the car dealers’ open hours? Is this type of car available in the store? (From the store information)
4. Cashier answers all the question about car information, store information
5. Customer wants to make a reservation for several cars that she/he wants to buy.
6. Cashier hangs up and puts the reservation into the system

**Extensions:**

1a. None answer the phone

* 1. Customer will call them again later
  2. Customer leave a message
  3. Customer could go to the website which contains all the information

3a. Cashier is busy to help other people

1. Customer will wait until cashier has time
2. Cashier finds other employees that are free to help customer

4a. Cashier can not answer all the question

1. Cashier finds a manager that to help the customer
2. Customers will come to the store and get information

6a. The system is not working

1. Cashier writes on the paper
2. Cashier restart the system